GG-2210-07/09/11/13 VHE Announcement

IC1878 A-E Information Technology Specialist (Application Software) GG-2210-07/09/11/13

Location: Quantico, VA; Stafford VA; Boyers, PA; Fort. Meade, MD; Hanover, MD
Ability to Obtain Clearance: Top Secret with Sensitive Compartmented Information Access (TS/SCI)
Pay Range of GG-07 ($50,687 - $72,703)
Pay Range of GG-09 ($61,999 - $88,926)
Pay Range of GG-11 ($75,013 - $107,590)
Pay Range of GG-13 ($106,914 - $153,354)

Open: 5/3/24 through 5/13/24 (or after the first 200 resumes are received)

DCSA's Program Executive Office is looking for non-supervisory Information Technology Specialist (Application Software (APPSW)).

The Information Technology (IT) Specialist provides support, guidance and expertise in various Information Technology (IT) functions. Performs a variety of duties that involve knowledge of a wide variety of IT applications, environments, and methods. Has the ability to apply IT principles, concepts, methods, and practices for software / application development and troubleshooting IT issues such as cloud infrastructure, database, customer inquiries, and knowledge of cloud security regulations, policies and procedures including zero trust principles. Provides advice and guidance on a wide range of IT issues.

IC1878A-E Information Technology Specialist (APPSW) (Non-Supervisory)
Promotion Potential: GG-2210-13

Summary: The Product Owner leads or is part of a team of software developers with responsibility to provide strategic planning, capital planning and investment control, workforce planning, policy and standards development, resource management, knowledge management, auditing, and information security management functions of modern, cloud-based PEO programs commensurate with grade level. The individual will analyze and refine system and/or software application requirements and translate approve requirements into prototypes. They will write, debug, and maintain code for prototypes, pilots, and operational applications. The individual will use their experience and skill in using computer programming languages (i.e. Python, C#, …etc.) and creating applications to enable a system to perform specific functions. They may leverage their experience and skill with Business Intelligence (BI) platforms, business analytics techniques, and automated tools (i.e WebFocus) to perform assignments (as a minimum, the ability to use spreadsheets, graphics, communication applications and Geographic Mapping or Geographical Information Systems (GIS) technology and software). The individual will advise management in the design, development, valuation, and testing of systems to meet Agency needs. Assignments vary based on the nature of software solutions and management requirements, but are characterized by having system-wide impact on the design, procurement, and implementation of major database driven systems.

The experience described in your resume will be evaluated and screened against the following Specialized Experience:

Specialized Experience GG-07:
- Basic knowledge of automated information business intelligence systems design, analysis, operation and management to function as an adviser for PEO operations.
- Rudimentary knowledge and skill in regard to data acquisition, database architectures, standards and configurations.
- Standard knowledge of system administration, integration and interoperability processes and procedures, software design principles and methodologies.
- Elementary knowledge related to problem diagnostic techniques, toolsets, system performance metrics, monitoring and tuning concepts and practices.
- Standard related to the resolution standard operational problems and the ability to ensure highly reliable, available and responsive server processing environments.
- Functional experience and skill in using computer programming languages (i.e. Python, C#, …etc.) and creating applications to enable a system to perform specific functions.

Specialized Experience GG-09:
- Knowledge of automated information business intelligence systems design, analysis, operation and management to function as an adviser for PEO operations.
- Knowledge and skill in regard to data acquisition, database architectures, standards and configurations.
- Knowledge of system administration, integration and interoperability processes and procedures, software design principles and methodologies.
- Knowledge related to problem diagnostic techniques, toolsets, system performance metrics, monitoring and tuning concepts and practices.
- Knowledge of the organizational processes, business practices, information needs and reporting requirements within the Agency to structure operational needs of IT.
- Experience and skill with Business Intelligence (BI) platforms, business analytics techniques and automated tools (i.e WebFocus) to perform assignments (as a minimum, the ability to use spreadsheets, graphics, communication applications and Geographic Mapping or Geographical Information Systems (GIS) technology and software).

Specialized Experience GG-11:
- Advanced technical knowledge and skill in regard to data acquisition, database architectures, standards and configurations.
- Experience and skill in using computer programming languages (i.e. Python, C#, …etc.) and creating applications to enable a system to perform specific functions.
- Experience and skill in applying IT planning and policy knowledge to requirements gathering, planning, implementing and communicating complex technical ideas and programs and processes effectively to customers, technical personnel, management and senior leadership.
- Experience and skill with Business Intelligence (BI) platforms, business analytics techniques and automated tools (i.e. WebFocus) to perform assignments (as a minimum, the ability to use spreadsheets, graphics, communication applications and Geographic Mapping or Geographical Information Systems (GIS) technology and software).
- Knowledge of database security issues to include internet servers, web-enabled database applications, network security, security engineering, data integrity, forensic and legal information security and national security policies and regulations to assist in the development of requirements for the control and protection of classified information in automated information systems and networks.

Specialized Experience GG-13:
- Comprehensive knowledge of database security issues to include internet servers, web-enabled database applications, network security, security engineering, data integrity, forensic and legal information security and national security policies and regulations to assist in the development of requirements for the control and protection of classified information in automated information systems and networks.
- Familiarity with commercially available products and subsystems that provide security features and other safeguards.
- Advanced knowledge of software development processes and functionality to ensure that all DCSA networks are capable of supporting the mission and business and that all required storage and destruction policies are in place.
- Advanced knowledge of the organizational processes, business practices, information needs and reporting requirements within the Agency to structure operational needs of IT.
- Comprehensive knowledge of Federal Acquisition Regulations, technical terminology, procurement, contract services, and administration related to PEO cloud infrastructure and architecture objectives.
- Comprehensible knowledge and skill in Agile Scrum processes, JIRA and Confluence utilities for software product management.
- Knowledge of analytical methods related to the development of sound conclusions and recommendations.

In addition to the specialized experience listed above, all individuals must also have IT-related experience demonstrating each of the competencies listed below:

1. **Technical Competence:** Cybersecurity; Information Resource Management; Information Technology Test and Evaluation
2. **Attention to Detail:** Is thorough when performing work and conscientious about attending to detail.
3. **Customer Service:** Works with clients and customer (that is, any individuals who use or receive the services or products that your work unit produces, including the general public, individuals who work in the agency, other agencies, or organization outside of the Government) to assess their needs, provide information or assistance, resolve their problems, or satisfy their expectations, knows about available products and services; is committed to providing quality products and services.
4. **Oral Communication:** Expresses information (for example, ideas or facts) to individuals or groups effectively taking into account the audience and nature of the information (for example; technical, sensitive, controversial); makes clear and convincing oral presentations; listens to others, attends to nonverbal cures and responds appropriately.
5. **Problem Solving:** Identifies problems; determines accuracy and relevance of information; uses sound judgment to generate and evaluate alternatives, and to make recommendations.

Conditions of Employment:
- The duties of this position may require temporary duty travel (TDY) and/or local travel.

- Incumbent may be required to possess or achieve technical certifications to perform position functions effectively.
- Depending on specialty, the incumbent may be required to obtain and maintain one or more appropriate Information Technology/Security certifications. The incumbent must sign a Statement of Understanding regarding the certification requirement and maintaining the appropriate certification as a condition of employment.
  - o In accordance with DoDD 8140.01/DoDI 8140.02, the position compliance requirement details are outlined in the Defense Cyber Workforce Annex. Any Information Technology/ Security certifications / education specified in the DCWF Annex as defined by DoD 8570.01-M/DoD 8140-M **within six months of appointment date**. The incumbent must sign a Statement of Understanding regarding the certification requirements and maintaining the appropriate certification is a condition of employment.

Additional Conditions of Employment
- Must be a US citizen
- Selective Service Requirement: Males born after 12-31-59 must be registered for Selective Service. For more information http://www.sss.gov
- This is a Drug Testing designated position
- Position is a (DCIPS) position in the Excepted Service under U.S.C. 1601
- Work Schedule: Full Time
- Overtime: Occasionally
- Tour of Duty: Flexible
- Relocation or PCS (Permanent Change of Station): May Be Authorized
- Fair Labor Standards Act (FLSA): Exempt
- Temporary Duty (TDY) Travel: Occasional
- Telework Eligibility: This position is telework eligible, but is not a full time telework position; the incumbent will be required to report to the office on a routine basis.
- Ability to obtain and maintain a Top-Secret Clearance with Sensitive Compartmented Information Access (TS/SCI)
- Re-employed Annuitant: This position does not meet criteria for re-employed annuitant

How to Apply:
Only those selected for an interview will be invited to attend this event. To be considered for an interview, you must be one of the first 200 applicants to submit their resume and send to: **dcsa.recruiting1@mail.mil**. In the subject line, only include one of the following position/grade: **Information Technology Specialist (APPSW) GG-2210-07 or GG-2210-09 or GG-2210-11 or GG-2210-13 AND Duty Location.** All current and former Federal employees **MUST** submit a copy of their latest SF50 (Notification of Personnel Action). Please note that this mailbox is specifically designated for this virtual hiring event announcement. Please do not forward any additional information or submit inquires to this mailbox after 11:59pm EST, 5/14/24. Any submissions received after 11:59pm EST, 5/14/24 will not be accepted or when the applicant count reaches 200.

The Defense Counterintelligence and Security Agency (DCSA) is holding interviews between June 10 and June 14. Interview selectees need to be available to attend virtually by phone.